

# Services

## Rehabilitation

Rehabilitation services today require a multi-faceted approach according to need. Some or all of the following skills may assist a hearing impaired person cope with the day to day difficulties of the disability:

- Understanding your hearing loss and its effects on yourself, your family and friends
- Lipreading (Speechreading)
- Awareness of hearing tactics
- Self awareness
- Awareness of non-verbal communication
- Group dynamics
- Auditory training
- Speech conservation

Classes for the Hearing Impaired are conducted when a sufficient number are enrolled. Classes can be held either at night (commonly) or during the day depending on the availability of Tutors/ Facilitators. They are usually held during “school” terms and are ongoing through-out the year.

A small tuition fee is usually levied.

## Short Courses

These are usually of 4-6 weekly sessions delivered by external professionals and covering topics of interest to the Hearing Impaired and their family.

Topics covered might include:

- Causes of Hearing Loss & Audiograms
- Assistive Devices
- Communication Strategies
- Support Services
- Introduction to Life/Coping Skills

These sessions are usually “Live Captioned” to assist the Hearing Impaired.

They are also usually presented in the evenings or on week-ends, and usually in local venues (commonly in public library meeting rooms)

Depending on the cost of the venue, a small charge is sometimes levied on attendees.

**Shorter Presentations**, (approx. 1 hour including questions) to community groups are also offered. These cover an introduction to Hearing Loss and the social implications of Hearing Impairment. Some useful coping strategies are introduced.

## Workshops

*Half-day (approx. 3 hours)  
and Full-day*

Workshops are designed to meet the needs of workplace training and are designed to meet the particular needs of that particular group. They might focus on:-

- Communication with the Hearing Impaired (clients, customers or colleagues)
- Assistive devices for the Hearing Impaired in the workplace
- Causes and Prevention of Hearing Loss (with particular reference to noise exposure)
- Consequences of Hearing Loss in the workplace and for employment opportunities.

These workshops are usually presented in the workplace at the request of, and paid for by, the employer. The longer workshop will include more practical exercises to assist in the learning process.

They are not specifically aimed at the hearing impaired but assistive strategies may be used if the audience includes those with a hearing impairment.