

August 2018

## Better Hearing Australia Brisbane Inc 2018 Annual General Meeting Report

The President and Board extend a warm welcome to the 2018 Annual General Meeting of Better Hearing Australia Brisbane Inc.

2.30pm on Saturday the 25th of August 2018  
21 Vulture Street, West End, Queensland, 4101



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# Better Hearing Australia Brisbane Inc

## Agenda – 72<sup>ND</sup> Annual General Meeting 2018

|              |  |
|--------------|--|
| <b>Date</b>  | 25 <sup>th</sup> August 2018   |
| <b>Time</b>  | 2.30pm   |
| <b>Place</b> | Better Hearing Australia Brisbane, 21 Vulture Street, West End, 4101 |

| Item | Description   | Responsible                                | Page                        |
|------|---|--|-----------------------------|
| 1    | Welcome & Introductions   | President                                  |                             |
| 2    | Attendance, apologies, admission of proxy votes and confirmation of quorum  | Secretary                                  |                             |
| 3    | Acceptance of minutes of the 71 <sup>ST</sup> Annual General Meeting on 26 <sup>th</sup> August 2017                                  | President                                  | Page 2                      |
| 4    | Annual Reports for 2017/18 <ul style="list-style-type: none"><li>• President</li><li>• Business Manager</li><li>• Treasurer</li></ul> | President<br>Business Manager<br>Treasurer | Page 4<br>Page 6<br>Page 11 |
| 5    | Group Reports for 2017/18 <ul style="list-style-type: none"><li>• Logan</li><li>• Redcliffe</li></ul>                                 | Logan<br>Redcliffe                         | Page 12<br>Page 14          |
| 6    | Acceptance of annual reports  | President                                  |                             |
| 7    | Audited financial statements  | Treasurer                                  | Page 15                     |
| 8    | Acceptance of audited financial statements  | Treasurer                                  |                             |
| 9    | Appointment of auditor for 2018/19  | President                                  |                             |
| 10   | Other business from the floor   | President                                  |                             |
| 11   | Appointment of Directors  | President                                  | Page 16                     |
| 12   | Special business <ul style="list-style-type: none"><li>• Special Mentions</li><li>• Honorary Life Memberships</li></ul>               | President                                  | Page 18                     |
| 13   | Close   | President                                  |                             |

## BETTER HEARING AUSTRALIA BRISBANE INC.

### MINUTES of the 71st ANNUAL GENERAL MEETING

2:00 pm 26th August 2017

## PRELIMINARIES

### 1. Access Provisions

The Chair (Carol-Anne Greensill, President) confirmed that assistance (by way of assisted hearing devices and real-time captioning) is provided to the reasonable satisfaction of those in attendance.

Safety features and other facilities were noted.

### 2. Attendance and apologies

Member Attendees: Carol-Anne Greensill, Tania Hagelberg, Michael Blewer, Carly Meyer, Janet McCulkin, Carlie Armitage, Jared Norris, Peter Massey

Visitors & Observers: Tony Whelan, Jessica Sharp.

Apologies: Janet Kable, Gail Heffernan

### 3. Appointment of Scrutineers

Deemed unnecessary by the president.

### 4. Admission of Proxy Votes

Proxies received from: Gail Heffernan, John Farroway, Alison Adams, Janet Siljac, Geoff Greensill, Janet Kable, Brian Kable, Malcolm Ripper, Jean Day, Peter Lindley, Jill Lindley

### 5. Confirmation of Quorum

The Secretary advised that there was a quorum as per the requirements of the constitution and confirmed by the President.

## GENERAL BUSINESS

### 6. Confirmation of Minutes of Previous Meetings

#### a. 71st Annual General Meeting – 3rd September 2016

Acceptance of the report Moved by Carole-Anne Greensill, Seconded by Jared Norris, Motion carried without dissent

#### b. Special general Meeting 3rd June 2017

Acceptance of the report Moved by Carole-Anne Greensill, Seconded by Carly Meyer, Motion carried without dissent

### 7. Annual Reports for 2016-17

#### 7.1

President (Carol-Anne Greensill)

Administration (Tony Whelan)

Treasurer (Michael Blewer)

Acceptance of the reports Moved by Carole-Anne Greensill, Seconded by Tania Hagelberg, Motion carried without dissent

#### 7.2 Auditor's Report

Acceptance of the report Moved by Carole-Anne Greensill, Seconded by Carly Meyer, Motion carried without dissent

#### 7.3 Group Reports

Redcliffe

Logan

Acceptance of the reports Moved by Carole-Anne Greensill, Seconded Michael Blewer, Motion carried without dissent

Questions relating to Group Reports

8. Appointment of Auditor

Motion to reappoint existing Auditor (Jason O'Connor) Moved by Carole-Anne Greensill,  
Seconded by Peter Massey, Motion carried without dissent

9. Other business from the floor

None put forward

## **SPECIAL BUSINESS**

10. Special Mentions

Carol-Anne made special mention of Sandy, performing the captioning service for all the meetings throughout the year.

11. Any additional reports

None noted

12. Expression of thanks and appreciation

Carol-Anne expressed her thanks to Sandy for performing the captioning service for the meetings throughout the year.

13. Closure of Meeting

Carol-Anne Greensill closed the meeting at 2:35pm.

## President's Annual Report -2018

**25th August, 2018**

Dear Members,

The year of 2017- 2018 has again proved to be full of achievements and challenges. In my last AGM report I informed everyone that we had welcomed Dr. Carly Meyer to the Board and Carly has been a great asset to the Board but unfortunately Carly will be leaving us shortly to live in the UK with her family and her contribution to BHA will be greatly missed by everyone. Other members who have retired off the Board this year as previously informed in earlier reports of mine are: Mirella Prasad, and Carlie Armitage both of whom contributed much to Better Hearing Australia, Brisbane. Janet Kable is retiring from the Board after 18 years serving firstly as a member then President, then in the position of Vice President. Janet has been a highly valued member of the Board and also on the Social committee. Janet's contribution to BHA, Brisbane and the hearing impaired community will be greatly missed.

Our recent addition to the Board, Andy Clifford who is the Senior Advertising and Marketing Manager at the Bank of Qld has proved to be a wonderful asset to the Board and you will be updated at the AGM on the proposals that Andy has for the future development of BHA Brisbane. We are hopeful that we will be gaining two new members at or shortly after the AGM.

The year has been extremely busy with events, ongoing services and works in progress many of which I have previously mentioned:

- The 71st Annual National Better Hearing Australia Conference, hosted by BHA, Brisbane at the end of October 2017, was a great success with many great speakers including MP Trent Zimmerman, Professor Bob Cowan, David Brady – Chair Deafness Forum of Australia and our very own Dr Carly Meyer among others, imparting their knowledge and information to all who attended from interstate and locally.
- October - The second ACE Program commenced.
- December – All Board members attended a Governance Review facilitated by Board Connect which proved to be of great value in enabling the Board to determine if any areas of governance needed improvement and the report was very favourable.
- 2018 commenced with our Strategic Planning meeting facilitated by: Corleze Malherbe and Natasha Underdown which formulated our objectives for the following year.
- February – The third ACE Program commenced.
- May – The fourth ACE Program commenced
- July - Tea for Tinnitus event was held at the Just Earth Cafe. It was decided to scale down this year's event in order to concentrate on project development, but the event was really enjoyed by all who attended.



Ongoing developments during the year include:

- Tony continues to work with the Redlands Hospital regarding the Be Heard Project.
- Workplace Training Program development which is in its final stages.

- NDIS registration.

These and others will be outlined in the Business Manager's report.

I continue to attend the QLD Rail Accessibility Reference Group meetings through the year on behalf of the deaf and hearing impaired community. Due to some ongoing problems with the new trains, the Qld Government is delivering the New Generation Rollingstock (NGR) project. This is the NGR Accessibility Variation Project Working Group of which I am a member. We have looked at and assessed any feature of the new trains that impact on people with a whole range of disabilities. This project is run by TMR – Department of Transport and Main Roads and reports back to both the TMR and Qld Rail Reference Groups. We believe excellent progress has been made and we met recently with the Transport Minister to deliver a report with required alterations. The TMR representatives and Technical advisors have been wonderful in aiding the group to arrive at hopefully well received and accepted alterations to the new trains.

The Hearing Loss Management & Speech Reading classes on a Tuesday evening continue and we greatly appreciate the Tutor, Cheryl Selvage for her outstanding contribution to BHA, Brisbane and all who attend her classes.

The Support Groups of Logan, Redland and Redcliffe have continued to support their communities with information and social interaction. Regarding the Redcliffe group, the meetings will no longer be held at the Redcliffe Library and will be held at the North Lakes Community Centre and will be called the North Brisbane Support group. My thanks go to all the volunteers who facilitate the groups.

My continued appreciation for their hard work goes to the Staff: Business Manager, Tony Whelan, Assistant, Receptionist and many other duties, Gail Heffernan and Book Keeper, Lucy Blewer - I sincerely thank you.

Lastly but not least I would like to thank the ongoing work and dedication of the Board members: Secretary: Jared Norris, Treasurer: Michael Blewer, Members: Tania Hagelberg, Andy Clifford, Carly Meyer, and Janet McCulkin. All members have been very progressive and innovated moving BHA, Brisbane Inc. towards a more professional service provider serving the community well into the future.

Carol-Anne Greensill, President

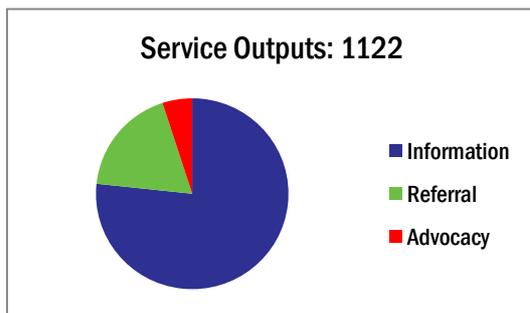
## Business Manager’s Annual Report -2018

This past year has been a year perhaps best described as one of steady progress. It has been a year that has seen us achieve much as a small organisation but also one that has required us to prioritise within the limited resources available and focus on the approaching reduction in funding as QLD transitions to the National Disability Insurance Scheme (NDIS).

For me personally it has been a particularly rewarding year having been nominated to the position of National President of Better Hearing Australia (BHA). I have also been fortunate to represent BHA on the Board of Deafness Forum of Australia; the ‘Break the Sound Barrier’ Steering Committee; and a number of Ministerial forums held in response to the Parliamentary Enquiry into Hearing Health and Wellbeing. These opportunities reflect the growth in BHA’s community profile over the past 12 months, contributed to in no small part by BHA Brisbane’s hosting of the National AGM and 2-day national conference in Oct, 2017.

Reviewing our strategic priorities at the beginning of the year has seen us deliver on two new services as well as making significant enhancements to some of our existing service streams and also making progress on a number of additional projects. Here are just some of this year’s highlights:

### Government Contracted Services:



We have seen steady growth in our State Government funded services this year, exceeding our contracted service outputs by supporting over 1100 consumers to access information, referral and advocacy support.

These services are currently identified under the State Government’s ‘Funding Reduction Strategy’ to transition to the NDIS. BHA Brisbane is strongly advocating to retain these services.

### Group Programs:

BHA Brisbane continues to provide weekly Speech Reading classes which are always well attended. Similarly, after last year’s trialling of the University of QLD’s Active Communication Education (ACE) program, we are now on track to deliver this program on a quarterly basis with additional expansion activities already planned. Here’s some recent feedback from one of our participants:

*"I would most certainly recommend the ACE Program to anyone with any kind of hearing loss. There is so much to learn and lots of laughs too!"*

Monthly support groups continue to operate in Logan, Redlands and Brisbane North (formerly Redcliffe) supporting those with hearing loss to be part of a supportive community and gain useful information from other’s in the group including regular guest speakers.

All our group programs and support groups are run by volunteers whose contribution to our organisation is invaluable.

## New Services:

### Hearing Access Program



**BETTER HEARING AUSTRALIA**  
**HEARING  
ACCESS  
PROGRAM**  
Low cost hearing aid  
access for people in need

The Hearing Access Program is a joint initiative between Better Hearing Australia (Brisbane) and Clarity Hearing + Balance



Better Hearing Australia Brisbane and Queensland-owned audiologists Clarity Hearing Solutions have partnered to trial the BHA Hearing Access Program (HAP).

The BHA HAP was developed to give those people with hearing loss that may fall through the cracks left by other programs, including the NDIS, the ability to access low cost quality hearing solutions.

While both organisations commend the Federal Government's NDIS program for attempting to assist as many Australians with hearing disorders as possible, we recognise that the NDIA has set a comparably high hearing loss level to be considered eligible for access to the scheme. For the NDIS the loss level has been set at 65dB in the better ear. For other Government programs, like the Hearing Services Program for pensioners, the limit is set at 25dB loss in the better ear.

The BHA HAP also recognises other hearing aid bank programs that offer their services free to the patient but recognise the strict eligibility requirements and application processes required for these programs as well as the limitation of services based on donations required to fund the actual services.

By establishing this partnership BHA and Clarity hope to bring hearing back to many of those people who may not have been able to afford hearing aids in the past. The BHA HAP will fit monaural or binaural refurbished hearing aids as required.

Eligibility criteria are set as simple as possible with the only requirements being a demonstrated clinical need and holding a Health Care Card. We believe the program sets an industry benchmark here with the focus being on clinical need rather than a minimum hearing loss threshold.

Clarity's extensive reach with clinics throughout Queensland means that people can access this program throughout most of Queensland rather than having to travel to Brisbane to access the public system hearing aid bank.

Program recipients will also have access to a full range of hearing loss management support to ensure they get the most out of their hearing aid(s).

## In The Loop

BHAB's 'In The Loop' service offers a range of assistive listening device (ALD) technology available both for sale and short and long-term lease arrangements. Products range from small domestic devices for use in the home to commercial audio induction loops suitable for meeting rooms and auditoriums.

BHA Brisbane has partnered with Audio Brands Australia, the sole distributor of Univox equipment to ensure all our products meet the relevant industry standards and are backed by comprehensive after sales service.

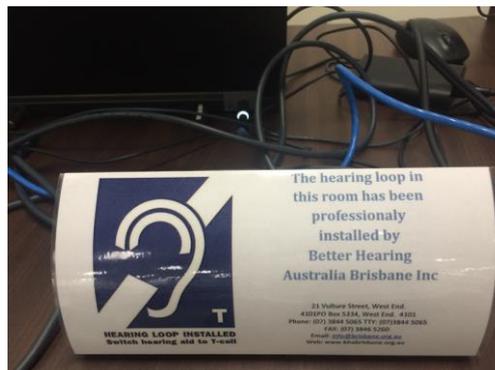
This year we have been able to lease portable induction loops to a number of organisations and Government departments and have seen an encouraging uptake of portable 'cross-the-counter' hearing loops in reception areas in a number of hospitals and medical centres.

"In The Loop" enhances our service offerings for individuals with hearing loss; extends our 'business to business services in line with our strategic plan and will also meet the needs of NDIS participants with an approved plan seeking to purchase specific ALD's.

### The P-Loop2

**Fully self-contained portable hearing loop suitable for areas up to 150m<sup>2</sup>. Includes all cables, microphones and loop 'tester'.**

**...and in action at a recent meeting**

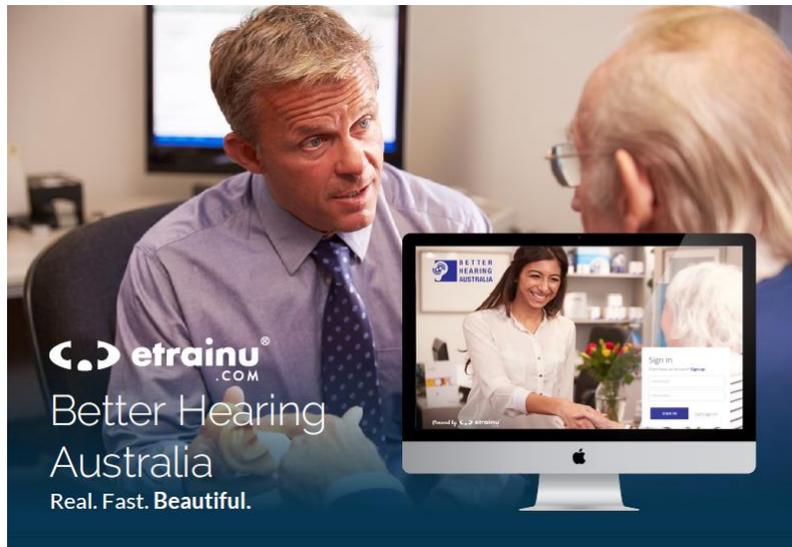


### The P-CTC

Small, portable counter-top induction loop. No cables, built in mic, mains and battery operated. Perfect for reception areas and small meeting rooms.



## Business Development



In addition to our new services we have also partnered with registered training organisation, etrainu to transition our existing workplace training program to an e-learning platform. This will enable us to provide a comprehensive, cost-effective learning experience to support organisations to better meet the needs of their staff (and consumers) who have hearing loss. This project is on track for completion later this year.

## Our Work in the

### Community:

Building on the success of last year's Tea for Tinnitus campaign, BHA, Brisbane was able to support this growing international event that highlights the often-misunderstood condition that affects as many as 1 in 10 Australians.

This year saw us partner with community organisations, Cochlear Implant Club And Advisory Association (CICADA) and the Queensland Acoustic Neuroma Association (QANA)



**Be Heard: Safe Communications @ Redland Hospital**

Hearing loss impacts a person's ability to effectively communicate with others, making it more difficult to access the same services and opportunities as hearing people.

Redland Hospital is committed to improving communication and access to health services for the hearing impaired and Deaf community by identifying gaps and developing strategies for improvement.

Did you know that by taking a few simple steps, you can communicate more effectively with a hearing impaired or Deaf person?

- Ask whether the patient has a hearing loss
- Face the person when speaking to them, speak clearly - not too quickly
- Offer the use of the FM Loop system or 'Pocket Talker' if the person has hearing aids
- Determine whether an Auslan interpreter is required
- Use written communication
- Remove your surgical mask

Redland Hospital Clinical Nurse Michelle O'Donnell

Be Heard: Safe Communications @ Redland Hospital is supported by Better Hearing Australia and Deaf Services Queensland. For more information call 13 488 4554

BHA Brisbane has supported this hospital initiative through the provision of consumer advocates and staff training. We have also provided technology support through our 'In the Loop' service. This is a fantastic initiative and we have been pleased to be a part of what we believe is a program setting a new benchmark in customer service.

As well as hosting the National AGM, BHA's National Conference brought together a range of community, industry and Government representatives for one of the year's largest hearing sector forums.

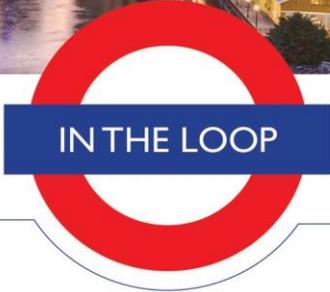


**BETTER HEARING AUSTRALIA**

## **National Conference**

**BRISBANE** 27 & 28 October 2017

Four Points by Sheraton  
Imagine Room, 99 Mary Street Brisbane



**IN THE LOOP**

Tony Whelan, Business Manager

## Treasurer's Annual Report – 2018

My second fully year as Treasurer has seen the establishment and refinement of the strategic plan to underpin the organisation's future. Whilst the finances will still reflect a material loss for the year, there are definitely green shoots we can look forward to and the organisation is putting all its weight behind our small team of dedicated employees who are working tirelessly to see that Better Hearing Australia (Brisbane) can reap the benefit of our hard work over the last few years.

The National Disability Insurance Scheme has cast a long shadow over the viability of a number of charitable organisations. We have seen a number of like-minded organisations close their doors in the last 12 months and the pressures that have forced these regrettable decisions are the same pressures Better Hearing Australia (Brisbane) is being faced with.

Fortunately, the Board is in an enviable position of knowing exactly what is in front of us and the future of our organisation from a financial perspective. The work to produce a number of leading indicator reports means the board has the ability to forecast what can happen over the next 12 to 18 months and apply this information against a number of scenarios. These scenarios range widely, and the possible outcomes vary greatly. They range from the organisation reaching financial independence through the successful execution of our strategic, revenue generating goals, to the unthinkable outcome that has occurred recently within the sector, or somewhere in between.

Better Hearing Australia (Brisbane) is asset rich and a glance at our Balance Sheet shows that the property we have called home for many years may need to be reviewed to ensure we can continue to support our members and the public who benefit from the services we provide. Regardless of any decisions taken in the near future, the Board will take them judiciously and ensure that the best interests of all stakeholders are considered.

Michael Blewer, Treasurer

## Group Annual Reports – Logan 2018

Meetings are scheduled for the 1st Saturday of the month, January excepted. (August and December in 2017 were scheduled "social meetings")

### Attendance:

| Month          | Attendance | Apologies | Notes                            |
|----------------|------------|-----------|----------------------------------|
| July 2017      | 6          | 3         |                                  |
| August 2017    | 14         | 0         | Picnic – social meeting          |
| September 2017 | 8          | 1         |                                  |
| October 2017   | 12         | 2         | Beyond Blue guest speaker        |
| November 2017  | 5          | 5         |                                  |
| December 2017  | ~16        |           | Christmas – social meeting       |
| January 2018   |            |           | No meeting held                  |
| February 2018  | 6          | 2         |                                  |
| March 2018     | 7          | 2         |                                  |
| April 2018     |            |           | Meeting cancelled                |
| May 2018       | 6          | 4         |                                  |
| June 2018      | 8          | 4         |                                  |
| July 2018      | 12         | 1         | Australian Hearing guest speaker |

### Group Notes:

#### "Membership":

A number of "members" have dropped out over the year (frequently due to health issues) but new members have replaced them...rather notably, one couple who travel down from Boonah have become regulars at almost all meetings. Another couple have also become regulars. (It is rather encouraging where a couple attend, even when only one has a hearing loss.)

The extras noted at social meetings are usually due to family members (or friends) in attendance. An extra social event was planned for the first half of 2018 but unfortunately didn't happen.

Another new regular attendee is a p/g student at U of Q, studying Audiology. Whilst a recent addition, he is already making a significant contribution.

#### Guest Speaker:

It was notable that at the two guest speaker meetings (not one was July 2018 so NOT part of the stats for the 17-18 financial year) there was a boost in attendance. These are mostly regulars, some from CICADA and, sometimes, family members. In our experience.

Again, it was planned to have at least three guest speakers in the 2018 calendar year, so we are a little behind there but are hoping for two in speakers later this year.

This report would not be complete without again noting the very significant contributions of Gail and Tania who have again been a big help.

**Better Hearing Australia Brisbane Inc.**

PO Box 5334, West End QLD 4101

**Email:** [info@bhabrisbane.org.au](mailto:info@bhabrisbane.org.au)

**Phone: Voice/TTY:** (07) 3844 5065

ABN: 63 635 006 315



[www.bhabrisbane.org.au](http://www.bhabrisbane.org.au)

Peter Massey, Group Convener

## Group Annual Reports – Redcliffe 2018

The Redcliffe Support Group has continued to meet on the second Saturday of the month from 1.00 – 4.00pm at the Redcliffe Library. Member numbers fluctuate between 4 and 15 depending on what is being presented on the day.

I have found that even when a captioned presentation has been arranged, it doesn't guarantee a good number of people attending and this is most disappointing. The cost of captioning for these sessions isn't at BHA's cost but it is Government money and we have to be very aware that the services BHA provides are always cost effective. In saying that, it is always good to see the value that everyone obtains from the information sessions and the casual meetings.

As of June this year, we will no longer be meeting at the Redcliffe Library as people have informed me that public transport to the Redcliffe Library is very difficult. I have been assessing another location and have booked a meeting room at the North Lakes Community Centre which hopefully will be more convenient for anyone who wishes to attend.

I wish to thank John Farroway for his talk on Tinnitus which was during Tinnitus Awareness Week and Audiologist, Alice Long from the Redcliffe branch of Australian for her presentation in April and also Pamela Heemskerk, an Allied Health professional working with children with disabilities including hearing loss. Pamela has become a member of BHA and has expressed an interest in forming a BHA Support group in Toowoomba where she lives.

I would like to register my thanks for all who assisted me including the Staff at the Redcliffe library, Tony Whelan who facilitated one of the meetings while I was away, member Richard Vander Have who is always willing to help and last but not least, Geoff Greensill who is always there to help with all the heavy lifting as there are always containers for the provided afternoon tea, audio visual equipment and BHA banner.



*Carol-Anne & Pamela at the Redcliffe support group*

The meeting going forward will be named, The North Side Hearing Loss Support Group.

Carol-Anne Greensill, Group Facilitator

## Financial Statements & Auditors Report – 30 June 2018

**BETTER HEARING AUSTRALIA BRISBANE INC.**

*An Incorporated Association*

ABN 63 635 006 315



**BETTER  
HEARING  
AUSTRALIA**

### FINANCIAL STATEMENTS 30 JUNE 2018

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**AUSTRALIA'S NOT-FOR-PROFIT  
HEARING IMPAIRED ORGANISATION.**

Auditor:  
Jason O'Connor CA  
www.joconnorptyld.com.au

**BETTER HEARING AUSTRALIA BRISBANE INC.**

An Incorporated Association

ABN 63 635 006 315


**BETTER  
HEARING  
AUSTRALIA**
**INCOME STATEMENT FOR YEAR ENDED 30 JUNE 2018**

|  | 2018<br>\$         | 2017<br>\$         |
|--|--------------------|--------------------|
| <b>Income</b>                          |                    |                    |
| <b>Queensland Government Grants:</b>   |                    |                    |
| Queensland Health                      | 92,615.00          | 67,685.00          |
| Queensland Health - Other              | 24,831.38          | 22,561.00          |
| Department of Communities              | 58,690.62          | 53,802.76          |
| Department of Communities - QA         | -                  | -                  |
|  | <b>176,137.00</b>  | <b>144,048.76</b>  |
| <b>Other income:</b>                   |                    |                    |
| Service income                         | 1,466.00           | 740.00             |
| Fundraising                            | 2,725.30           | 2,848.65           |
| Other income                           | 44,246.66          | 50,356.15          |
| Interest                               | 5,970.15           | 7,401.35           |
| Conference                             | 1,602.62           | -                  |
| <b>Total Income</b>                    | <b>232,147.73</b>  | <b>205,394.91</b>  |
| <b>Expense</b>                         |                    |                    |
| Salaries and on costs                  | 200,368.35         | 196,908.76         |
| Volunteer costs                        | 3,227.24           | 2,846.59           |
| Overheads                              | 5,485.84           | 5,610.59           |
| Service costs                          | 5,161.12           | 4,645.85           |
| Office and building equipment          | 5.68               | 2,969.89           |
| Administration                         | 27,766.63          | 28,989.53          |
| Staff                                  | 256.34             | 2,638.15           |
| Equipment                              | 658.00             | 69.86              |
| Depreciation                           | -                  | -                  |
| Fundraising                            | 9,458.10           | 8,390.55           |
| Special projects                       | 2,604.88           | 5,092.30           |
| National conference                    | 19,077.27          | 1,694.72           |
| Association expenses                   | 11,572.52          | 738.63             |
| <b>Total Expense</b>                   | <b>285,641.97</b>  | <b>260,595.42</b>  |
| <b>Net Deficit</b>                     | <b>(53,494.24)</b> | <b>(55,200.51)</b> |
| Income tax expense                     | -                  | -                  |
| <b>Deficit Attributable to Members</b> | <b>(53,494.24)</b> | <b>(55,200.51)</b> |

The accompanying notes form part of these financial statements.

Page 1

**BETTER HEARING AUSTRALIA BRISBANE INC.**

An Incorporated Association

ABN 63 635 006 315


**BALANCE SHEET AS AT 30 JUNE 2018**

|  | 2018<br>\$          | 2017<br>\$          |
|--|---------------------|---------------------|
| <b>CURRENT ASSETS</b>                        |                     |                     |
| Bank of Queensland - operating               | 24,369.02           | 23,407.60           |
| Bank of Queensland - gift                    | 2,455.12            | 534.56              |
| Petty cash                                   | 300.00              | 300.00              |
| Bank of Queensland - Web savings             | 49,904.33           | 18,527.82           |
| Bank of Queensland - Investment              | 117,430.71          | 202,137.23          |
| Bank of Queensland - Bursary                 | 14,229.41           | 14,133.07           |
| Bank of Queensland - Visa                    | 1,382.08            | -                   |
| <b>Total Current Assets</b>                  | <b>210,070.67</b>   | <b>259,040.28</b>   |
| <b>NON-CURRENT ASSETS</b>                    |                     |                     |
| Land and building at committee valuation     | 1,065,000.00        | 1,065,000.00        |
| Plant and equipment at cost                  | 73,835.00           | 73,835.00           |
| Less accumulated depreciation                | (73,835.00)         | (73,835.00)         |
|  | -                   | -                   |
| <b>Total Non-Current Assets</b>              | <b>1,065,000.00</b> | <b>1,065,000.00</b> |
| <b>TOTAL ASSETS</b>                          | <b>1,275,070.67</b> | <b>1,324,040.28</b> |
| <b>CURRENT LIABILITIES</b>                   |                     |                     |
| Credit Card account                          | -                   | 645.75              |
| Provision for employee entitlements          | 18,125.43           | 14,081.20           |
| Grant received in advance - Dept Communities | 80.00               | 2,850.44            |
| Grant received in advance - Qld Health       | 23.71               | -                   |
| PAYG payable                                 | 8,734.00            | 8,264.00            |
| GST payable                                  | 4,220.00            | 817.12              |
| <b>Total Current Liabilities</b>             | <b>31,183.14</b>    | <b>26,658.51</b>    |
| <b>NET ASSETS</b>                            | <b>1,243,887.53</b> | <b>1,297,381.77</b> |
| <b>EQUITY</b>                                |                     |                     |
| Accumulated surplus                          | 502,400.77          | 557,601.28          |
| Current year surplus                         | (53,494.24)         | (55,200.51)         |
|  | 448,906.53          | 502,400.77          |
| Asset revaluation reserve                    | 794,981.00          | 794,981.00          |
| <b>Total Equity</b>                          | <b>1,243,887.53</b> | <b>1,297,381.77</b> |

The accompanying notes form part of these financial statements.

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## **BETTER HEARING AUSTRALIA BRISBANE INC.**

*An Incorporated Association*

*ABN 63 635 006 315*



### **NOTES TO THE FINANCIAL STATEMENTS**

#### **NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES**

This financial report is a special purpose financial report prepared to satisfy the financial reporting requirements of the Associations Incorporation Act Queensland 1981.

In the opinion of those charged with governance, the Association is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports tailored to satisfy all their information needs.

The financial report has been prepared on an accruals basis and is based on historic costs and does not consider changing money values or, except where specifically stated, current valuations of non-current assets.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

##### **a) Income tax**

The association is exempt from payment of income tax in accordance with the provisions of Section 50 of the Income Tax Assessment Act 1977.

##### **b) Property**

Values of property as recorded in the Balance Sheet are based on original cost or the committee's valuation. Where improvements or alterations have been made to a property subsequent to purchase the values shown may not have been amended for such improvements.

##### **c) Revenue**

Revenue from recurrent grants is recognised upon receipt and non-recurrent grants are recognised upon meeting the expenditure requirements specified in the agreements.

Membership revenue is recognised on a cash basis and is only recognised when a member accepts the invitation to become a member by paying their annual fees.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

All revenue is stated net of the amount of goods and services tax (GST).

As is common for organisations of this type it is not practicable for the association to maintain an effective system of internal control over fundraising receipts until their initial entry in the accounting records. Accordingly, the financial report in relation to fundraising receipts was limited to amounts banked and recorded.

##### **d) Goods and Services Tax (GST)**

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense.

**BETTER HEARING AUSTRALIA BRISBANE INC.**

*An Incorporated Association*

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**STATEMENT BY MEMBERS OF COMMITTEE  
FOR THE YEAR ENDED 30 JUNE 2018**

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the Income Statement, Balance Sheet and Notes to the Financial Statements:

1. Presents fairly the financial position of Better Hearing Australia Brisbane Inc as at 30 June 2018 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

  
Chairperson

  
Treasurer

Dated this 14th day of August 2018.

## **BETTER HEARING AUSTRALIA BRISBANE INC.**

*An Incorporated Association*

*ABN 63 635 006 315*



### **INDEPENDENT AUDIT REPORT**

#### **TO THE MEMBERS OF BETTER HEARING AUSTRALIA BRISBANE INC**

##### **Opinion**

We have audited the financial report of the **Better Hearing Australia Brisbane Incorporated** which comprises the statement of income and expenditure and the balance sheet as at the **30<sup>th</sup> June 2018**, the notes to the financial statement, including a summary of significant accounting policies, and the Statement by the Members of the Committee.

In our opinion the financial report of the **Better Hearing Australia Brisbane Incorporated** has been prepared in accordance with Associations Constitution, including;

1. giving a true and fair view of the association's financial position as at **30<sup>th</sup> June 2018** and of its performance for the year ended on that date;
2. comply with Australian Accounting Standards to the extent described in Note, and the Associations Incorporation Act 1981.

##### **Basis for opinion**

We conducted our audit in accordance with the Australian Auditing Standards. We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial report section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia, and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

##### **Emphasis of Matter – Basis of Accounting**

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report is prepared to assist for the purpose of fulfilling the Association's financial reporting responsibilities under the Associations Incorporation Act 1981. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

##### **Responsibilities of Management and Those Charged with Governance for the Financial Report**

Management is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the Associations Incorporation Act 1981 and to meet the needs of the members. The management's responsibility also includes such internal controls as the officers determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, Management is responsible for assessing the Association's ability to continue as a going concern, disclosing as applicable, matters relating to going concern and using the going concern basis of accounting unless Management either intent to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Management are responsible for overseeing the Association's financial reporting process.



**BETTER HEARING AUSTRALIA BRISBANE INC.**

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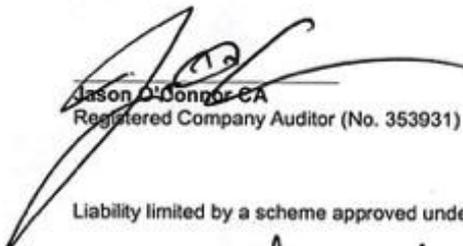
BETTER  
HEARING  
AUSTRALIA

**Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report. A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx> This description forms part of our auditor's report.

**Independence**

In conducting our audit, we followed applicable independence requirements of Australian professional ethical pronouncements.

  
Jason O'Connor CA  
Registered Company Auditor (No. 353931)

Liability limited by a scheme approved under Professional Standards Legislation

Dated this 20<sup>th</sup> day of August 2018.

**Jason O'Connor B. Com CA**

PO Box 3361  
WARNER QLD 4500

Telephone: (07) 3040 5320

Mobile: 0402 32 7773

Email: [auditor@joconnorptyld.com.au](mailto:auditor@joconnorptyld.com.au)

Web: [www.joconnorptyld.com.au](http://www.joconnorptyld.com.au)

## Appointment of Directors

The following people have nominated for directors for the following year, they are listed in alphabetical order by first name.

Please note this list only includes those who nominated prior to the report being printed, as per section 11 of the constitution, nominations can be accepted from the floor at the meeting.



Andy Clifford

I wish to nominate for a position on the Board of Directors for Better Hearing Australia (Brisbane) for the 2018-19 financial year. Since my first engagement with BHA at the March 2018 board meeting I have been inspired by the passion and determination of the board to support the organisation in its delivery of services that genuinely change the lives of those living with hearing impairment.

Having held a casual position on the board since April 2018 I have realised the opportunity that exists for BHA to grow and expand its offering and positive impact on the community, and I am excited by the opportunity to join this journey. With over 11 years' experience in marketing and advertising I can offer a new skillset to the board and commit to bringing strategic and creative business thinking that will help shape the future direction and success of the organisation.



David Allen

I am currently completing my PhD at the University of Queensland, studying patient- and family-centred care in audiology. Prior to this, I was an audiologist working in public practice.

I would like to join the board of Better Hearing Australia because I believe that by working together, clinicians and organisations like BHA can help empower people with hearing loss to live the way that they want.

I believe that I can bring my clinical and research skills to the board to assist BHA to provide effective, evidence-based, and person-centred services to its members and the broader community.



Carol-Anne Greensill

I wish to nominate for the position of President on the Board of Better Hearing Australia, Brisbane for the following year 2018– 2019. I have been a member of BHA for 17 years and served as Treasurer for 4 years and am now in my sixth year as President. I wish to continue in my role in order to ensure the best possible long-term future for Better Hearing Australia Brisbane which includes our support groups: Logan, Redcliffe and Redlands.

The challenges facing Better Hearing Australia and all Not for Profits still remain challenging and I will do my utmost as part of a dedicated Board to ensure that Better Hearing Australia continues to improve the lives of those in the community with hearing loss well into the future.



Jared Norris

I would like to nominate to continue as a member of the Better Hearing Australia Brisbane Board for 2018/19. Over the last 12 months I have seen the significant progress made by the board towards achieving financial self-sustainment and I would like to continue assisting with this goal.

I am currently a senior strategy consultant with the Nous Group in Brisbane. I have extensive operational leadership, business improvement and strategic planning skills. I have worked in both the private and not for profit sectors in industries such as health and safety, finance and consulting.



Jessica Sharp

Hello! Born with a severe bilateral sensorineural hearing loss, fitted with my first hearing aids and starting my education before I was two, I now communicate by lip-reading and speak English (perhaps a little fast!).

After 10 years of contributing to building Queensland's public infrastructure (hospitals, detention centres, housing) and grow the property and resources economies, I have transitioned to developing people and organisations ecosystems to understand and include disability. With employment considered to be a valuable contribution of and for an individual to society, balancing the accessibility and ability of today's environments and norms to equally meet the needs of people who hear and do not hear (and the spectrum in-between) is an area I'm passionate about.

For this reason, I'm committed to inspiring and implementing sustainable systemic and cultural change and inclusion of all people with diverse hearing levels in employment and society.



Michael Blewer

Since joining Better Hearing Australia I have observed a passionate group of people doing their utmost to make a difference to the lives of people with hearing impairments. My family has been impacted by hearing loss and I have seen first-hand how debilitating it can be.

I have also seen how liberating it can be to receive hearing aids and training based on sound principles delivered by people with genuine care. I believe I can contribute to the operational and strategic management of this institution. For these reasons, I would be humbled should Better Hearing Australia Brisbane Inc. elect to extend my time on the board of directors.



Tania Hagelberg

I wish to nominate to continue as a member of the Better Hearing Australia board for 2018-2019, to help BHA transition to a self-funded organisation and continue to grow. I also wish to assist BHA to provide important information, education and support for people with a hearing impairment, their families, friends and colleagues as well as raise funds.

As a person with a hearing impairment I can provide first-hand knowledge and experience to assist others in my situation. My work in the Queensland Government managing training and employment programs for people with a disability can assist Better Hearing Australia to understand the emerging whole of life issues relating to people with a disability, including those who are Deaf and hearing impaired and offer relevant services into the future.

## Special Business

### Special Mentions

The board would like to thank those board members who have contributed to Better Hearing Australia Brisbane Inc over the past 12 months.

The following board members have submitted resignations over the last six months and we thank them for their efforts.



Carlie Armytage



Janet Kable



Janet McCulkin



Carly Meyer

### Honorary Life Membership

The President would like to move a motion to vote on admitting the following members as honorary life memberships for significant and sustained contributions to Better Hearing Australia Brisbane Inc over many years

1. Carlie Armytage
2. Janet Kable
3. Peter Massey

